



# College of The Albemarle Policy

**Policy Number: 5.3.6**

**Pages: 1 of 1**

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**Title: Student Grievance**

**Related Policy and Procedures: Policy 5.1.3 Financial Aid; Policy 5.2.5 Grade Appeal; Policy 5.3.2 Student Code of Conduct; Policy 5.3.4 Discrimination and Harassment; Procedure 5.3.6.1 Student Grievances**

**Division of Responsibility: Student Success and Enrollment Management**

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College of The Albemarle (College) acknowledges students have the right to a fair and balanced system for initiating general complaints or grievances relating to decisions made or actions taken by a College employee that involves misapplication of the college's policies, procedures, or regulations.

To affirm its commitment to promoting a fair and balanced system for student complaint and grievance resolution, the College publishes procedures to guarantee a prompt, reasonable, and impartial process for addressing informal complaints and written grievances. In addition, the College maintains a record of student complaints.

June 13, 2023

May 20, 2026

N/A

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**Date Approved by Board of Trustees**

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**Date of Last Review**

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**Date of Last Revision**